Exercise 17

- a. Payment will be made as soon as an itemized bill is received. I will pay as soon as I receive an itemized bill.
- b. You will be notified.

Frank will notify you.

I will let you know.

- c. Your help is appreciated.
 - We appreciate your help.
- d. Our reply to your bid will be sent next week.
 Our development department will reply to your bid next week.
- e. Your request will be given our consideration. We will consider your request.
- f. This writer would like to be considered for your opening. Please consider this writer for your opening.

Exercise 18

- a. If you want your workers to like you, show sensitivity to their needs. If you want your employees to like you, be sensitive to their needs.
- b. By not hesitating to act, you prevented my death. Your quick action saved my life.
- c. The union has won its struggle for a decent wage. The union has secured a wage increase. ???